



To participants of *Understanding the Volunteer Journey* research

Thank you for the contribution you made to our work in understanding volunteers' experiences.

The research has contributed to several learnings for improving the engagement, wellbeing and intention to stay of our volunteers. The initial findings of this research have also been shared at AFAC Conference 2021. Please find the poster of this project [here](#).

We have finalised the research report and are working on the publication of the report. Our team in the People Branch are currently working to determine changes we need to make based on the insights from your experiences.

Your contribution to this research is completely confidential, hence not all participants receiving this letter directly.

You will be able to access the findings of this study on the Fire and Emergency NZ public website once the report is published. To learn more about the progress of this research project, please contact: Te Ao Mārama Team on research@fireandemergency.nz.

Thank you again for your contribution and supporting Fire and Emergency to learn from experience.

