



Volunteer with us

Tono mai hei kaitūao

There's more to us than fighting fires

Volunteering is a way to learn new and transferrable life skills. You can earn nationally-recognised credits through our training programmes. Volunteering also looks great on your CV for new and prospective employers, and you might even discover that being a firefighter is something you want to do as a career.

We need all sorts of volunteers at Fire and Emergency NZ. As well as firefighters, we need volunteers in administration support and operational support roles. Our volunteers attend a range of incidents. As well as fires, we also attend medical incidents, motor vehicle accidents, severe weather events and other requests for help.

Administration support

Not all our volunteers want to be firefighters, and they don't need to be. We have volunteers in support roles who keep our volunteer stations running smoothly. They also work with our communities to reduce the risk of fire in homes. Administration support volunteers do not attend call-outs.



Operational support

Operational support volunteers support firefighters at call-outs. Their tasks are outside the incident hot zone such as people and traffic control, and transporting equipment. Operational support volunteers are trained according to the varied responsibilities of this role.



Operational firefighters

Volunteer firefighters are the first to respond to fires, medical emergencies, road accidents and other incidents. They're trained to do their jobs safely and effectively. They learn skills not just relevant to firefighting, but beneficial to other aspects of life. Some are trained to drive fire trucks.



What it takes to volunteer

Volunteer firefighters and operational support volunteers attend regular training. This may be weekly, fortnightly or monthly. They also attend formal training courses which may require time away from home. As a minimum, our volunteers need to:

- be aged 18 or over (16-17 year olds will need permission from a parent or guardian).
- live or work near the station to respond to call-outs, quickly and often with little or no notice.
- pass the police vetting
- be physically fit (for operational roles only).

For more information, or to register your interest visit:
www.fireandemergency.nz/volunteer